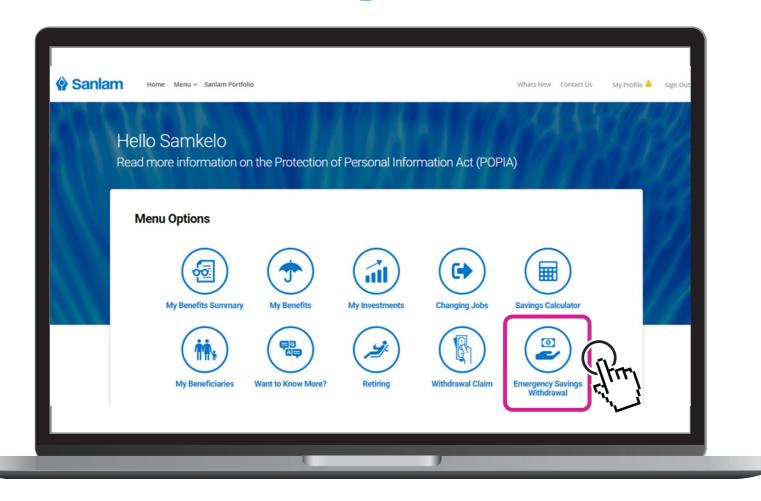
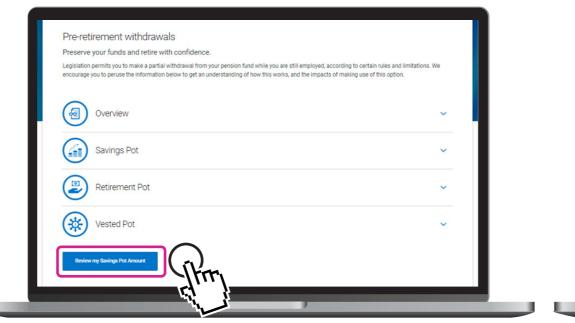
How to make an **Emergency Savings Pot** withdrawal







2

Sanlam Umbrella Provident Fund Vested Pot (before 1 March 2024)				
Vested Amount				
Non Vested Amount	R 107 020.21			
Retirement Pot				
Savings Pot	R 11 891.13*			
Total Member Share:	R 118 911.34			
* Maximum amount available for Sa	wings Withdrawal (subject to condition	s)		
Taking your savings in	n cash now is tempting,	but this decision could	d affect you now and	later.
 Please note: You may have to pay tax The money you have saw retirement. 	now on the cash you take. ed is meant to be used for your income	in retirement. If you use it now, it cou	ld affect your standard of living in	
Make a Savings Withdrawal	\sim			

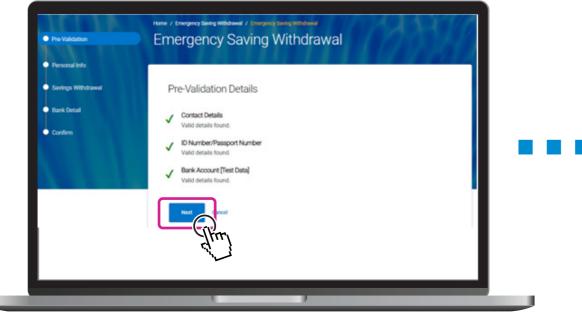
To see the balance in

These are the balances in each of your pots. If you have more than R2 000 in your Emergency Savings Pot, you can make a savings withdrawal. Click on **Make a Savings Withdrawal**.

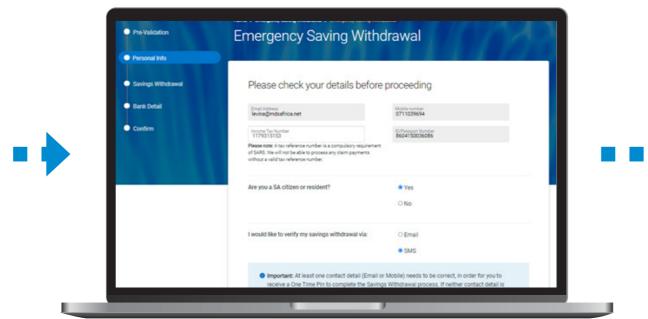
To make a withdrawal, click on the **Emergency Savings Withdrawal** icon.

your Emergency Savings Pot, click on **Review my Savings Pot Amount**.

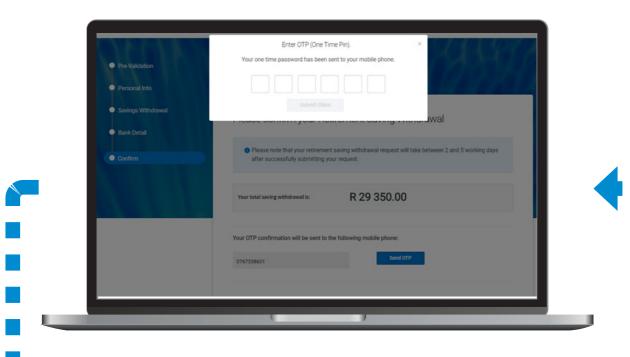




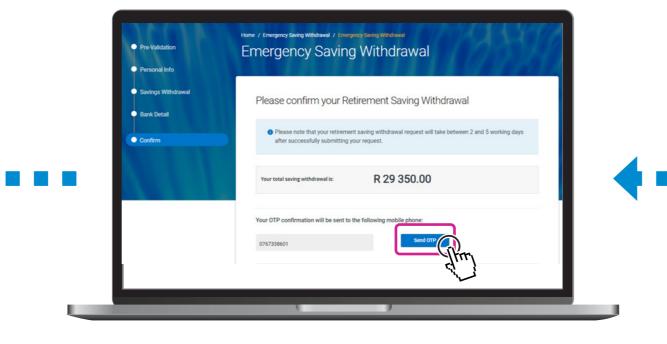
This shows that your contact and bank details have been validated. Click Next.



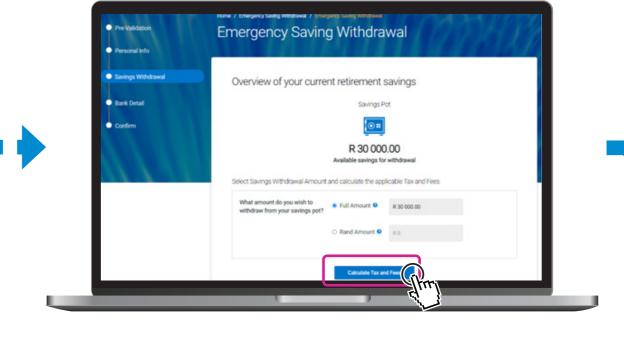
Check your details on the screen. Confirm if you're a SA citizen or resident and if you want to verify your savings withdrawal via email or SMS.



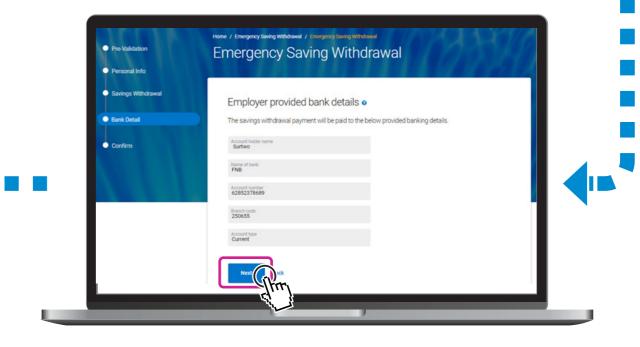
Enter the OTP that was sent to your mobile



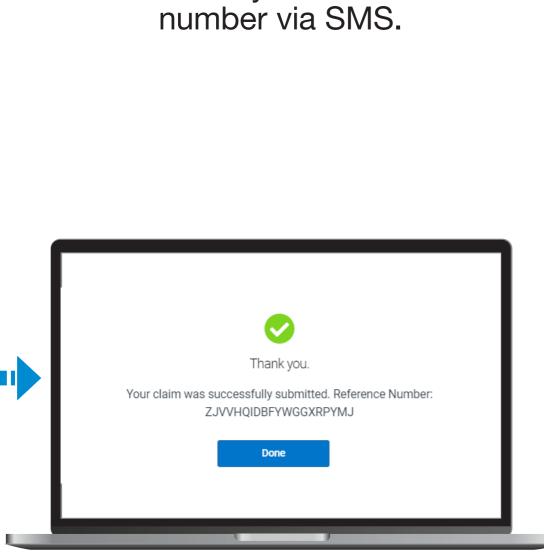
This is the amount that will be paid to you after tax and fees have been deducted. Note: Your claim will be processed by Sanlam within 2 to 5 working days. You will only be paid once SARS has issued a tax directive, which could take up to one month.



Indicate the amount you want to withdraw. This can be the full amount available or enter a Rand amount. Click Calculate Tax and Fees.



If your bank details are correct, click **Next**.



If your mobile number is correct, click **Send OTP**.

If the OTP is correct, you will get confirmation that your claim was successfully submitted. Keep your unique reference number handy for any queries during the savings withdrawal process. If you need help, please contact the SC Client Care on:

SCClientCare@sanlam.co.za or send a WhatsApp or call on: 0861 223 646 from 8am- 5pm Monday to Friday excluding public holiday



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